1 2	NICHOLAS J. FERRARO (State Bar No. 3065 LAUREN N. VEGA (State Bar No. 306525) FERRARO VEGA EMPLOYMENT LAWYER 2305 Historic Decatur Road, Suite 100	ELECTRONICALLY FILED			
3	San Diego, California 92106 (619) 693-7727 main / (619) 350-6855 facsimil	e Clerk of the Superior Court			
4	nick@ferrarovega.com / lauren@ferrarovega.co	om By Melinda McClure, Deputy Clerk			
5	Attorneys for Plaintiff Sarah Blount				
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8	SUPERIOR COURT OF THE STATE OF CALIFORNIA				
9	FOR THE COUNTY OF SAN DIEGO – CENTRAL DIVISION				
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11	SARAH BLOUNT, as an individual and on	Case No. 37-2020-00041775-CU-OE-CTL			
12	behalf of all others similarly situated,	FIRST AMENDED CLASS AND			
13	Plaintiff,	REPRESENTATIVE ACTION COMPLAINT			
14	VS.	Failure to Pay All Regular and Minimum			
15	HOST HEALTHCARE, INC., a Delaware	Wages			
16	corporation; and DOES 1 through 50, inclusive,	2. Failure to Pay All Overtime Wages			
17	Defendants.	3. Meal Period Violations			
18	Defendants.	4. Rest Period Violations 5. Untimaly Payment of Wages			
19		5. Untimely Payment of Wages6. Wage Statement Violations			
20		7. Waiting Time Penalties			
21		8. Failure to Reimburse Business Expenses			
		9. Violations of the Unfair Competition Law			
2223		10- Claims for Civil Penalties under the Labor18. Code Private Attorneys General Act of 2004			
24		Judge: Hon. Richard E. L. Strauss			
25		Dept.: C-75 Action Filed: November 16, 2020			
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	FIRST AMENDED CLASS AND RE	PRESENTATIVE ACTION COMPLAINT			

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Plaintiff SARAH BLOUNT ("<u>Plaintiff</u>"), as an individual and on behalf of a class of all other similarly situated current and former employees and the State of California, brings this class and representative action against Defendants HOST HEALTHCARE, INC.; and DOES 1 through 50 (hereinafter collectively referred to as "<u>Defendants</u>" or "<u>Host Healthcare</u>"), alleging as follows:¹

INTRODUCTION

- 1. This is a class and representative action brought under the California Labor Code and Unfair Competition Law.
- 2. This complaint challenges systemic unlawful employment policies and practices that resulted in violations of the California Labor Code against individuals who worked for Defendants.
- 3. Plaintiff alleges overtime underpayments based on Host Healthcare's payroll practice of not including all forms of remuneration (e.g., bonuses and commissions) in the regular rate of pay for purposes of calculating and paying overtime earnings.
- 4. Plaintiff further alleges that she and other Class Members worked through meal and rest periods, were not paid for all hours worked through meal periods, and were not consistently paid meal and rest period premiums when due on account of late, short, missed, or otherwise interrupted/non-compliant meal and rest periods.
- 5. Plaintiff seeks to recover waiting time penalties on behalf of all other employees whose employment with Host Healthcare terminated during the statutory period.
- 6. Moreover, Plaintiff alleges Host Healthcare did not reimburse Plaintiff and other Class Members for all work-related expenses and issued inaccurate wage statements.
- 7. Plaintiff has filed a notice with the California Labor and Workforce Development Agency as a prerequisite for pleading causes of action for civil penalties under the Labor Code Private Attorneys General Act of 2004, and will amend this complaint in due time to include those causes of action seeking civil penalties.

Plaintiff amends the original complaint without leave of court pursuant to Labor Code § 2699.3(a)(2)(C), which states "[n]otwithstanding any other provision of law [including C.C.P. § 472] a plaintiff may as a matter of right amend an existing complaint to add a cause of action arising under this part [Labor Code § 2698 et seq.] at any time within 60 days of the time periods specified in this part [i.e., after the 65-day notice period has expired]."

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JURISDICTION & VENUE

- 8. Jurisdiction of this action is proper in this Court under Article VI, Section 10 of the California Constitution.
- 9. Venue as to each defendant is proper in this judicial district under Code of Civil Procedure sections 395 and 395.5 because Defendants conduct substantial business in this county, maintain their principal place of business in this county, employed Plaintiff in this county, and committed some of the alleged violations in this county.

PARTIES

- 10. Plaintiff SARAH BLOUNT worked for Host Healthcare in San Diego County until September 2020 as an hourly, non-exempt employee.
- 11. Plaintiff is informed, believes and alleges that Defendant HOST HEALTHCARE, INC. is a Delaware corporation that does business throughout California, including San Diego, California, and maintains its principal place of business at 4225 Executive Square, Suite 1500 in La Jolla, California 92037.
- 12. The State of California, via the Labor and Workforce Development Agency ("LWDA"), is the real party in interest in this action with respect to Plaintiff's claims under the Labor Code Private Attorneys General Act of 2004 ("PAGA," California Labor Code § 2698, et seq.).
- 13. The true names and capacities, whether individual, corporate, or otherwise, of the parties sued as DOES 1 through 50, are presently unknown to Plaintiff, who sues them by such fictitious names under Code of Civil Procedure section 474. Plaintiff is informed, believes and alleges that each of the fictious defendants is responsible in some manner for the acts and omissions alleged herein. Plaintiff will seek leave to amend this Complaint to reflect their true names and capacities when they become known.
- 14. Plaintiff is informed, believes and alleges that all defendants in this action are employers and/or joint employers and part of an integrated employer enterprise, as each defendant exercises control over the wages, hours, and working conditions of Plaintiff and the aggrieved employees, suffers and permits them to work, and engages the workforce creating a common law

employment relationship. Additionally, all defendants have common ownership, common management, interrelationship of operations, and centralized control over labor relations and are therefore part of an integrated enterprise and thus jointly and severally responsible for the acts and omissions alleged herein.

- 15. Plaintiff is informed, believes and alleges that each defendant acted in all respects pertinent to this action as an alter-ego, agent, servant, joint employer, joint venturer, co-conspirator, partner, in an integrated enterprise, or in some other capacity on behalf of all other co-defendants, such that the acts and omissions of each defendant are legally attributable to all others.
- 16. Plaintiff is informed, believes and alleges that the above-mentioned defendants violated and caused to be violated Labor Code and IWC Wage Order provisions regulating minimum wages and days of work and Labor Code sections 203, 226, 226.7, 1193.6, 1194 and/or 2802 and may thus be held liable as an employer or person acting on behalf of the employer for such violations, as provided in Labor Code sections 558, 558.1 and 1197.1

GENERAL ALLEGATIONS

- 17. Plaintiff, like other Class Members, was a non-exempt employee of Host Healthcare during the Class Period. She, like some of the Class Members, earned bonuses and commissions during her employment.
- 18. Plaintiff is informed, believes, and alleges, that Host Healthcare maintained a common policy and practice of payment and payroll administration whereby Host Healthcare paid overtime wages to Plaintiff and Class Members based on a multiple of their straight time base hourly rate, rather than "at the rate of no less than one and one-half times the <u>regular rate of pay</u> for [each] employee," resulting in an underpayment of overtime wages to Plaintiff and the Class. (Labor Code § 510 (emphasis added).)
- 19. Specifically, Plaintiff and other Class Members earned remuneration in addition to their base hourly earnings—such as bonuses and commissions based on objective sales metrics—yet in those pay periods when they earned additional forms of remuneration, the wage statements reflect that Plaintiff and other Class Members were paid overtime at a 1.5x multiple of their

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respective base hourly rate, rather than based upon a 1.5x (or double time) multiple of their "regular rate of pay" in violation of Labor Code section 510.

- 20. Plaintiff's wage statement with the pay date of Sept. 11, 2020 provides an illustrative example of this unlawful payroll practice. In that pay period, Plaintiff earned 80.00 hours of "Regular" earnings at the hourly rate of \$21.6300 and total "Commission" earnings of \$1,920.91. Host Healthcare was required by law to calculate Plaintiff's regular rate of pay by including the Commission earnings with the base Regular earnings, however Host Healthcare paid Plaintiff the rate of \$32.4450 for "Overtime" and \$43.2602 for "Double Time" which reflect 1.5x and 2.0x multiples of the Regular base hourly rate (\$21.63), rather than a 1.5x or 2.0x multiple of the "regular rate of pay." Plaintiff is informed, believes, and alleges that this regular rate of pay violation occurs in every pay period worked by a non-exempt Host Healthcare employee (current or former) where the individual earned forms of remuneration in addition to hourly earnings that, by law, must be factored into the regular rate of pay for purposes of overtime. As a result, Plaintiff and Class Members were underpaid overtime wages in those pay periods and are entitled to recover all associated wages, penalties, and interest associated with this practice. Host Healthcare miscalculated overtime and double-time earnings in pay periods in which putative class members earned additional forms of remuneration, such as bonuses or commissions, resulting in an underpayment of wages.
- 21. Separate and in addition to the regular rate of pay violations and underpayments, Plaintiff alleges that Host Healthcare also maintained a policy and practice of restricting overtime to 10 recorded hours per week/pay period, which resulted in off-the-clock unpaid hours for Class Members, as the recorded hours did not match the actual hours worked by Class Members. Plaintiff alleges that this policy applied to the employees who were entitled to earn commissions and bonuses, including but not limited to Recruiters, Account Coordinators, Account Managers, Quality Assurance Specialists. This cap created an overtime limit that was not congruent with the number of hours worked by Class Members, such that hours in excess of the cap were often worked but not paid. Class Members were incentivized and expected to produce via commissions and bonuses, and the overtime cap limited the number of compensable overtime hours contrary to California law

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requiring payment for all hours worked. As a result, Plaintiff and Class Members were underpaid overtime wages due to the overtime cap and are entitled to recover all associated wages, penalties, and interest associated with this practice.

- 22. Plaintiff alleges that Class Members worked during meal periods without compensation due to work demands, the scheduling of required meetings (whether in person or later on Zoom) that occurred during the lunch hour, and Defendants' policy and practice of requiring Plaintiff and Class Members to record a meal period despite not receiving a meal period (or hourly pay) due to work demands. Meal periods were thus missed, late, short, interrupted or otherwise non-complaint as a matter of company practice. For these non-complaint meal periods, Plaintiff and Class Members were not paid a meal period premium, nor were they compensated for the time worked at the lawful minimum wage, resulting in an unpaid premium in violation of the IWC Wage Orders and Labor Code sections 226.7 and 512 and unpaid off-the-clock hours in violation of Labor Code sections 1182.12, 1194, 1194.2, and related provisions. Furthermore, Plaintiff alleges that she and other Class Members were not paid a meal period premium for each late, short, or missed meal period during the relevant statutory period as a result of Host Healthcare's policies, practices and payroll administration.
- 23. On account of work demands and business practices, Plaintiff and Class Members were not authorized or permitted to take all required rest periods, in violation of California law. For these non-compliant rest periods, Host Healthcare did not pay a rest period premium and, on information and belief, Plaintiff alleges that Host Healthcare as a matter of common policy and practice did not pay all required rest period premiums required by law during the statutory period. Whereas Host Healthcare appears to have paid some *meal period premiums* under certain instances to Plaintiff and Class Members, Plaintiff alleges that Host Healthcare did not pay rest period premiums as a matter of common practice in violation of Labor Code sections 226.7 and 516.
- 24. The Host Healthcare employee handbook is silent as to the entitlement of its workforce to receive meal and rest period premiums when missed, late, short or interrupted. Plaintiff alleges that Host Healthcare did not have sufficient standards, forms, or similar mechanisms to ensure that premiums were paid to employees when owed.

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- 25. Because of Host Healthcare's policies and practices which resulted in the underpayment of wages and premiums to Plaintiff and Class Members, Defendants did not timely pay all wages owed to Plaintiff and Class Members each pay period on regularly scheduled pay days, and further did not pay all amounts due upon separation of employment in violation of Labor Code sections 201 through 204, including 203's waiting time penalty.
- 26. Plaintiff and Class Members were required to use their personal cell phones for work-related purposes, including to communicate via phone and email with clients and teammates (email app usage, phone usage, Vonage app usage), but were not reimbursed a reasonable percentage of their cell phone bill in violation of Labor Code section 2802. (*See e.g.*, *Cochran v. Schwan's Home Service*, *Inc.* (2014) 228 Cal. App. 4th 1137.) Although Defendants paid a telework reimbursement to some of the Class Members at some point post-COVID, the nominal amount insufficiently covered the actual and reasonable costs incurred by Class Members for work related expenses, such as data, communications and telephone.
- 27. Host Healthcare also issued inaccurate and incomplete itemized wage statements to Plaintiff and Class Members in violation of Labor Code section 226(a). Specifically, Host Healthcare issued wage statements that did not accurately reflect the wages and hours worked and earned by or owed to Plaintiff and Class Members, as Defendants failed to pay overtime compensation at the correct regular rate of pay, failed to pay for off-the-clock overtime and regular hours, and failed to pay all required meal and rest period premiums, resulting in an inaccurate statement of net and gross wages earned and owed, total hours worked, the lawful rates in effect each pay period with the corresponding number of hours.
- 28. Host Healthcare listed the incorrect overtime and double time hourly rate on wage statements in pay periods in which putative class members earned bonuses or commissions. Host Healthcare listed the incorrect amount of commissions and bonuses earned and paid on wage statements.
- 29. Plaintiff alleges that this caused confusion, concealment of underpayment of wages, difficulty examining the pay records, and other injuries.

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- 30. Moreover, to the extent meal and rest periods were paid to Plaintiff and other Class Members, they were not paid at the regular rate of compensation and therefore the inaccurate hourly rate is stated on wage statements.
- 31. Lastly, Plaintiff alleges that as a matter of practice, Defendants did not issue final wage statements to Class Members who separate from employment during the statutory period.
- 32. Plaintiff is informed, believes and alleges that Defendants have engaged in willful violations of the Labor Code and IWC Wage Orders by creating and maintain policies, practices and customs that knowingly deny Plaintiff and Class Members their legal rights and benefits.

CLASS ACTION ALLEGATIONS

- 33. Class Definition. The named individual Plaintiff seeks class certification under California Code of Civil Procedure section 382. Plaintiff proposes the following class:
 - All individuals who worked for Host Healthcare as a non-exempt or hourly a. employee in California at any time during the period four (4) years before the filing of this Complaint and continuing to the time of trial (the "Class" or "Class Members" and the "Class Period").
 - 34. Further, Plaintiff proposes the following subclasses:
 - All Class Members who separated from employment with Host Healthcare at any a. time during the period three (3) years before the filing of this Complaint and continuing through the present (the "Waiting Time Subclass").
 - All Class Members who received a wage statement Host Healthcare at any time b. during the period one (1) year before the filing of this Complaint and continuing through the present (the "Wage Statement Subclass").
 - All Class Members who were not paid a monetary amount by Host Healthcare as a c. cell phone reimbursement (the "Reimbursement Subclass").
- 35. Plaintiff reserves the right to move the Court to amend and modify the class definitions and to establish additional classes and subclasses as the litigation progresses.

- 36. *Numerosity*. The members of the Class are so numerous that joinder of all individuals is impracticable. The identity of the Class Members is readily ascertainable by review of Defendants' employment and payroll records. Plaintiff is informed, believes and alleges there are more than 50 Class Members.
- 37. Adequacy of Representation. Plaintiff is an adequate class representative, who will take all necessary steps to adequately and fairly represent and protect the interest of the Class. Plaintiff is represented by attorneys who have substantial experience prosecuting and resolving wage-and-hour class actions in the past and currently have numerous wage-and-hour class actions pending in California state and federal courts.
- 38. *Manageability*. This class action is manageable because all of the liability and damages to Class Members can be ascertained by forensic review of corporate and employer timekeeping and payroll records along with other evidence that Defendants maintained and is required by law to maintain, along with Class Member testimony.
- 39. **Superiority**. A class action is superior to other means for adjudication of the claims of the Class and is beneficial and efficient for the parties and the Court. Class treatment will allow for the common issues to be resolved in a single forum, simultaneously and without duplication of effort and expense.
- 40. *Commonality*. Common questions of law and fact and a community of interest exists amongst Plaintiff and the Class. These common issues arise from the employment relationship with Defendants and predominate over any individual issues.
- 41. *Typicality*. Plaintiff's claims are typical of the claims of the other Class Members. Plaintiff and Class Members were subject to the same policies and practices of Defendants, which resulted in losses to Plaintiff and Class Members.
- 42. Proof of common unlawful business practices, which Plaintiff experienced and is representative of, will establish the right of the Class to recover on the causes of action alleged herein.

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PAGA ALLEGATIONS

- 43. "Notwithstanding any other provision of law, any provision of this code that provides for a civil penalty to be assessed and collected by the Labor and Workforce Development Agency or any of its departments, divisions, commissions, boards, agencies, or employees, for a violation of this code, may, as an alternative, be recovered through a civil action brought by an aggrieved employee on behalf of himself or herself and other current or former employees pursuant to the procedures specified in Section 2699.3." (Labor Code § 2699(a)).
- 44. Plaintiff seeks to recover civil penalties as an individual aggrieved employee and on behalf of the State of California and all other current and former non-exempt employees of Defendants who work or worked within the State of California within the one-year period prior to the date on which Plaintiff first provided written notice to the Labor and Workforce Development Agency and Defendants under Labor Code § 2699.3 and continuing through the present (the "aggrieved employees" and the "PAGA Period").
- 45. Plaintiff is an "aggrieved employee" because Plaintiff was employed by Defendants and suffered one or more of the Labor Code violations committed by Defendants and alleged in this Complaint.
- 46. On October 22, 2020, Plaintiff gave written notice by online filing with the LWDA and by certified mail to Defendants of the specific provisions of the Labor Code alleged to have been violated, including the facts and theories to support the alleged violations. Plaintiff paid the requisite filing fee to the LWDA. A true and correct copy of the notice, incorporated by reference as though fully set forth herein, is attached hereto as **Exhibit A**.
- 47. Within 33 calendar days of the postmark date of the notice sent by Plaintiff, Defendants did not give written notice by certified mail to Plaintiff providing a description of any actions taken to cure the alleged violations.
- 48. Now that at least 65 days have passed from Plaintiff notifying Defendants of these violations, without any notice of cure from them or notice from the LWDA of its intent to investigate the alleged allegations and issue the appropriate citations to Defendant, Plaintiff exhausted all prerequisites and commences this civil action under Labor Code § 2699.

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FIRST CAUSE OF ACTION

FAILURE TO PAY ALL REGULAR AND MINIMUM WAGES

Labor Code §§ 1194 and 1194.2

(ALL CLAIMS ALLEGED AGAINST ALL DEFENDANTS)

- 49. Plaintiff incorporates all outside paragraphs of this Complaint as if set forth herein.
- 50. Defendants willfully failed in their affirmative obligation to pay Plaintiff and Class Members at least the lawful minimum wage for all hours worked in violation of Labor Code sections 1182.12, 1197 and 1198 and the IWC Wage Orders (the "Hours and Days of Work" and "Minimum Wages" sections of the applicable orders).
- 51. As alleged above, Plaintiff and Class Members worked during uncompensated meal periods and were not paid and Plaintiff and Class Members were capped in terms of the number of overtime hours that Host Healthcare would compensate, therefore hours in excess of the cap were unpaid at the lawful minimum wage.
- 52. Defendants' unlawful acts and omissions deprived Plaintiff and the Class of minimum, regular and overtime wages in amounts to be determined at trial. Plaintiff and the Class are entitled to recover to the full amount of the unpaid wages, plus liquidated damages in an amount equal to the wages unlawfully unpaid (and interest thereon), in addition to interest, attorneys' fees, and costs to the extent permitted by law, including under Labor Code sections 1194 and 1194.2.

SECOND CAUSE OF ACTION

FAILURE TO PAY ALL OVERTIME WAGES

Labor Code §§ 510 and 1194

- 53. Plaintiff incorporates all outside paragraphs of this Complaint as if set forth herein.
- 54. Defendants failed in their affirmative obligation to pay Plaintiff and Class Members no less than one and one-half times their respective "regular rate of pay" for all hours worked in excess of eight hours in one day, 40 hours in one week, or the first eight hours worked on the seventh day of work in any one workweek, and no less than twice their respective "regular rate of pay" for all hours over 12 hours in one day and any work in excess of eight hours on any seventh

- 55. day of a workweek in violation of Labor Code sections 510 and 1198 and the IWC Wage Orders (the "Hours and Days of Work" sections of the applicable orders).
- 56. Defendants failed to pay overtime at the regular rate of pay by failing to calculate it properly through inclusion of commissions, bonuses and other remuneration. This resulted in an underpayment of overtime wages in each pay period Class Members worked overtime. Additionally, Plaintiff and Class Members were subject to a cap on the number of overtime hours worked, further resulting in uncompensated hours worked.
- 57. Defendants' unlawful acts and omissions deprived Plaintiff and the Class of overtime wages in amounts to be determined at trial. Plaintiff and the Class are entitled to recover to the full amount of the unpaid overtime wages, in addition to interest, attorneys' fees, and costs to the extent permitted by law, including under Labor Code section 1194.

THIRD CAUSE OF ACTION MEAL PERIOD VIOLATIONS Labor Code 88 226 7 and 512

Labor Code §§ 226.7 and 512

- 58. Plaintiff incorporates all outside paragraphs of this Complaint as if set forth herein.
- 59. Defendants willfully failed in their affirmative obligation to consistently provide Plaintiff and Class Members compliant, duty-free meal periods of not less than 30 minutes beginning before the fifth hour of hour for each work period of more than five hours per day and a second on-duty meal period of not less than 30 minutes beginning before the tenth hour of hour of work in violation of Labor Code sections 226.7 and 512 and the IWC Wage Orders (the "Meal Periods" sections of the applicable orders).
- 60. Further, Defendants willfully failed in their affirmative obligation to consistently pay Plaintiff and Class Members one additional hour of pay at the respective regular rate of compensation for each workday that a fully compliant meal period was not provided, in violation of Labor Code sections 226.7 and the IWC Wage Orders.
- 61. As alleged above, Plaintiff and Class Members did not receive all meal period premiums for late, short, or interrupted or working meal periods. Additionally, Plaintiff and Class Members worked through meal periods without a corresponding premium payment.

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62. Defendants' unlawful acts and omissions deprived Plaintiff and the Class of meal periods and meal period premiums in amounts to be determined at trial. Plaintiff and the Class are entitled to recover to the full amount of the unpaid premiums, in addition to interest, attorneys' fees, and costs to the extent permitted by law, including under Code of Civil Procedure section 1021.5.

FOURTH CAUSE OF ACTION REST PERIOD VIOLATIONS

Labor Code §§ 226.7 and 516

- 63. Plaintiff incorporates all outside paragraphs of this Complaint as if set forth herein.
- 64. Defendants willfully failed in their affirmative obligation to consistently authorize and permit Plaintiff and Class Members to receive compliant, duty-free rest periods of not less than ten (10) minutes for every four hours worked (or major fraction thereof) in violation of Labor Code sections 226.7 and 516 and the IWC Wage Orders (the "Rest Periods" sections of the applicable orders).
- 65. Further, Defendants willfully failed in their affirmative obligation to consistently pay Plaintiff and Class Members one additional hour of pay at the respective regular rate of compensation for each workday that a fully compliant rest period was not provided, in violation of Labor Code sections 226.7 and the IWC Wage Orders.
- 66. As alleged above, Plaintiff and Class Members did not receive all rest period premiums when due as a result of Defendants' failure to authorize and permit all rest periods. Defendants maintained a policy and practice of not paying rest period premiums.
- 67. Defendants' unlawful acts and omissions deprived Plaintiff and the Class of rest periods and rest period premiums in amounts to be determined at trial. Plaintiff and the Class are entitled to recover to the full amount of the unpaid premiums, in addition to interest, attorneys' fees, and costs to the extent permitted by law, including under Code of Civil Procedure section 1021.5.

FIFTH CAUSE OF ACTION

UNTIMELY PAYMENT OF WAGES

Labor Code §§ 204, 204b and 210

68. Plaintiff incorporates all outside paragraphs of this Complaint as if set forth herein.

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- 69. Defendants willfully failed in their affirmative obligation to timely pay all wages and premiums earned by Plaintiff and Class Members twice during each calendar month on days designated in advance by the employer as regular paydays (for employees paid on a non-weekly basis) and on the regularly-scheduled weekly payday for any weekly employees, in violation of Labor Code sections 204 and 204b and the IWC Wage Orders (the "Minimum Wages" sections of the applicable orders).
- 70. As a result of the foregoing violations, Defendants did not pay all wages or premiums owed each pay period on the lawful pay day. As a result, Plaintiff and Class Members were underpaid and Defendants are liable for the statutory penalties.
- 71. Defendants' unlawful acts and omissions deprived Plaintiff and the Class of timely wages in amounts to be determined at trial. Plaintiff and the Class are entitled to recover to the full amount of the unpaid wages, in addition to a statutory penalty in the amount of \$100 for the initial violation for each failure to pay each employee and \$200 for all subsequent violations and for all willful or intentional violations for each failure to pay each employee, plus 25 percent of the amount unlawfully withheld under provided in Labor Code section 210, in addition to interest, attorneys' fees, and costs to the extent permitted by law.

SIXTH CAUSE OF ACTION WAGE STATEMENT VIOLATIONS

Labor Code § 226

- 72. Plaintiff incorporates all outside paragraphs of this Complaint as if set forth herein.
- 73. Defendants knowingly and intentionally failed in their affirmative obligation provide accurate itemized wage statements to Plaintiff and Class Members in violation of Labor Code section 226(a).
- 74. Defendants' unlawful acts and omissions deprived Plaintiff and the Class of accurate itemized wage statements and Plaintiff and the Class are entitled to recover the statutory penalty of \$50 per employee for the initial pay period in which a violation occurred and \$100 per employee for each violation in a subsequent pay period, up to an aggregate penalty of \$4,000 per employee, in ///

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addition to interest, attorneys' fees, and costs to the extent permitted by law, including under Labor Code section 226(e).

SEVENTH CAUSE OF ACTION

WAITING TIME PENALTIES

Violation of Labor Code §§ 201 through 203

- 75. Plaintiff incorporates all outside paragraphs of this Complaint as if set forth herein.
- 76. Defendants willfully failed in their affirmative obligation to pay all wages earned and unpaid to Plaintiff and members of the Waiting Time Subclass immediately upon termination of employment or within 72 hours thereafter for employees who did not provide at least 72 hours prior notice of his or her intention to quit, and further failed to pay those sums for 30 days thereafter in violation of Labor Code sections 201 through 203 and the IWC Wage Orders.
- 77. Defendants' unlawful acts and omissions deprived Plaintiff and the Class of timely wages upon separation of employment in amounts to be determined at trial. Plaintiff and the Class are entitled to recover to the wages of Plaintiff and members of the Waiting Time Subclass as a waiting time penalty for a period of up to 30 days, in addition to interest, attorneys' fees, and costs to the extent permitted by law.

EIGHTH CAUSE OF ACTION

FAILURE TO REIMBURSE BUSINESS EXPENSES

Violation of Labor Code §§ 2802

- 78. Plaintiff incorporates all outside paragraphs of this Complaint as if set forth herein.
- 79. Defendants willfully failed in their affirmative obligation to reimburse Plaintiff and Class Members for all necessary expenditures, losses, expenses and costs incurred by them in direct discharge of the duties of their employment, in violation of Labor Code section 2802.
- 80. As alleged above, Defendants failed to reimburse Plaintiff and Class Members for their work-related use of their personal cell phones and other expenses.
- 81. Defendants' unlawful acts and omissions deprived Plaintiff and Class Members of lawful reimbursements for business expenses in amounts to be determined at trial. Plaintiff and the Class are entitled to recover to amount of the unreimbursed expenses of Plaintiff and Class

1	Members in addition to interest, attorneys' fees, and costs to the extent permitted by law, including
2	under Labor Code section 2802.
3	NINTH CAUSE OF ACTION
4	VIOLATIONS OF THE UNFAIR COMPETITION LAW
5	Business and Professions Code §§ 17200, et seq.
6	82. Plaintiff incorporates all outside paragraphs of this Complaint as if set forth herein.
7	83. Defendants willfully failed in their affirmative obligation to timely pay each payday
8	or at other required intervals all minimum, regular, and overtime wages, meal and rest period
9	premium wages, and reimbursements to Plaintiff and Class Members. These failures constitute
10	unlawful, deceptive, and unfair business acts and practices in violation of Business and Professions
11	Code section 17200, et seq.
12	84. Because Plaintiff is a victim of Defendants' unfair and unlawful conduct, as alleged
13	throughout this Complaint, Plaintiff, as an individual and on behalf of the Class seeks restitution of
14	all monies and property withheld, acquired, or converted by Defendants in violation of the Labor
15	Code and IWC Wage Orders under Business and Professions Code section 17202, 17203, 17204
16	and 17208.
17	85. Defendants' unlawful acts and omissions deprived Plaintiff and Class Members of
18	monies and property in amounts to be determined at trial. Plaintiff and the Class are entitled to
19	injunctive relief against Defendants, restitution, and other equitable relief to return all funds over
20	which Plaintiff and the Class have an ownership interest and to prevent future damage under
21	Business and Professions Code section 17200, et seq. in addition to interest, attorneys' fees, and
22	costs to the extent permitted by law, including under Code of Civil Procedure section 1021.5.
23	TENTH CAUSE OF ACTION
24	CIVIL PENALTIES FOR FAILURE TO PAY
25	ALL REGULAR AND MINIMUM WAGES (PAGA)
26	Labor Code §§ 2698, et seq.
27	86. Plaintiff incorporates all outside paragraphs of this Complaint as if set forth herein.
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- 87. Labor Code section 2699(a) provides: "Notwithstanding any other provision of law, any provision of this code that provides for a civil penalty to be assessed and collected by the Labor and Workforce Development Agency or any of its departments, divisions, commissions, boards, agencies, or employees, for a violation of this code, may, as an alternative, be recovered through a civil action brought by an aggrieved employee on behalf of himself or herself and other current or former employees pursuant to the procedures specified in Section 2699.3."
- 88. Labor Code section 2699(f) provides: "For all provisions of this code except those for which a civil penalty is specifically provided, there is established a civil penalty for a violation of these provisions, as follows: ... (2) If, at the time of the alleged violation, the person employs one or more employees, the civil penalty is one hundred dollars (\$100) for each aggrieved employee per pay period for the initial violation and two hundred dollars (\$200) for each aggrieved employee per pay period for each subsequent violation."
- 89. Labor Code section 558(a) provides: "Any employer or other person acting on behalf of an employer who violates, or causes to be violated, a section of this chapter or any provision regulating hours and days of work in any order of the Industrial Welfare Commission shall be subject to a civil penalty as follows: (1) For any initial violation, fifty dollars (\$50) for each underpaid employee for each pay period for which the employee was underpaid in addition to an amount sufficient to recover underpaid wages. (2) For each subsequent violation, one hundred dollars (\$100) for each underpaid employee for each pay period for which the employee was underpaid in addition to an amount sufficient to recover underpaid wages."
- 90. Labor Code section 1197.1(a) provides: "Any employer or other person acting either individually or as an officer, agent, or employee of another person, who pays or causes to be paid to any employee a wage less than the minimum fixed by an applicable state or local law, or by an order of the commission, shall be subject to a civil penalty ... and any applicable penalties imposed pursuant to Section 203 as follows: (1) For any initial violation that is intentionally committed, one hundred dollars (\$100) for each underpaid employee for each pay period for which the employee is underpaid ... and any applicable penalties imposed pursuant to Section 203. (2) For each subsequent violation for the same specific offense, two hundred fifty dollars (\$250) for each

underpaid employee for each pay period for which the employee is underpaid regardless of whether the initial violation is intentionally committed."

- 91. Plaintiff does not seek for any cause of action in this Complaint under PAGA any amounts that are not recoverable pursuant to Labor Code section 2699 et seq. (i.e., underpaid wages).
- 92. Defendants willfully failed in their affirmative obligation to pay Plaintiff and aggrieved employees at least the lawful minimum wage for all hours worked in violation of Labor Code sections 1182.12, 1197 and 1198 and the IWC Wage Orders (the "Hours and Days of Work" and "Minimum Wages" sections of the applicable orders).
- 93. As a result, Defendants violated the Labor Code and IWC Wage Orders and are liable to Plaintiff, the aggrieved employees and the State of California for civil penalties as required by Labor Code sections 558, 1197.1, and 2699(a) and (f)(2), in addition to interest, attorneys' fees, and costs to the extent permitted by law, including under Labor Code section 2699(g).

ELEVENTH CAUSE OF ACTION CIVIL PENALTIES FOR FAILURE TO PAY ALL OVERTIME WAGES (PAGA)

Labor Code §§ 2698, et seq.

- 94. Plaintiff incorporates all outside paragraphs of this Complaint as if set forth herein.
- 95. Defendants failed in their affirmative obligation to pay Plaintiff and aggrieved employees no less than one and one-half times their respective "regular rate of pay" for all hours worked in excess of eight hours in one day, 40 hours in one week, or the first eight hours worked on the seventh day of work in any one workweek, and no less than twice their respective "regular rate of pay" for all hours over 12 hours in one day and any work in excess of eight hours on any seventh day of a workweek in violation of Labor Code sections 510 and 1198 and the IWC Wage Orders and the IWC Wage Orders (the "Hours and Days of Work" sections of the applicable orders).
- 96. As a result, Defendants violated the Labor Code and IWC Wage Orders and are liable to Plaintiff, the aggrieved employees and the State of California for civil penalties as required ///

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by Labor Code sections 558 and 2699(a) and (f)(2), in addition to interest, attorneys' fees, and costs to the extent permitted by law, including under Labor Code section 2699(g).

TWELFTH CAUSE OF ACTION

CIVIL PENALTIES FOR MEAL PERIOD VIOLATIONS (PAGA)

Labor Code §§ 2698, et seq.

- 97. Plaintiff incorporates all outside paragraphs of this Complaint as if set forth herein.
- 98. Defendants willfully failed in their affirmative obligation to consistently provide Plaintiff and aggrieved employees compliant, duty-free meal periods of not less than 30 minutes beginning before the fifth hour of hour for each work period of more than five hours per day and a second on-duty meal period of not less than 30 minutes beginning before the tenth hour of hour of work in violation of Labor Code sections 226.7 and 512 and the IWC Wage Orders (the "Meal Periods" sections of the applicable orders)...
- 99. Further, Defendants willfully failed in their affirmative obligation to consistently pay Plaintiff and aggrieved employees one additional hour of pay at the respective regular rate of compensation for each workday that a fully compliant meal period was not provided, in violation of Labor Code sections 226.7 and the IWC Wage Orders.
- 100. As a result, Defendants violated the Labor Code and IWC Wage Orders and are liable to Plaintiff, the aggrieved employees and the State of California for civil penalties as required by Labor Code sections 558 and 2699(a) and (f)(2), in addition to interest, attorneys' fees, and costs to the extent permitted by law, including under Labor Code section 2699(g).

THIRTEENTH CAUSE OF ACTION

CIVIL PENALTIES FOR REST PERIOD VIOLATIONS (PAGA)

Labor Code §§ 2698, et seq.

- 101. Plaintiff incorporates all outside paragraphs of this Complaint as if set forth herein.
- 102. Defendants willfully failed in their affirmative obligation to consistently authorize and permit Plaintiff and aggrieved employees to receive compliant, duty-free rest periods of not less than ten (10) minutes for every four hours worked (or major fraction thereof) in violation of Labor ///

Code sections 226.7 and 516 and the IWC Wage Orders (the "Rest Periods" sections of the applicable orders).

- 103. Further, Defendants willfully failed in their affirmative obligation to consistently pay Plaintiff and aggrieved employees one additional hour of pay at the respective regular rate of compensation for each workday that a fully compliant rest period was not provided, in violation of Labor Code sections 226.7 and the IWC Wage Orders.
- 104. As a result, Defendants violated the Labor Code and IWC Wage Orders and are liable to Plaintiff, the aggrieved employees and the State of California for civil penalties as required by Labor Code sections 558 and 2699(a) and (f)(2), in addition to interest, attorneys' fees, and costs to the extent permitted by law, including under Labor Code section 2699(g).

FOURTEENTH CAUSE OF ACTION CIVIL PENALTIES FOR UNTIMELY PAYMENT OF WAGES (PAGA) Labor Code §§ 2698, et seq.

- 105. Plaintiff incorporates all outside paragraphs of this Complaint as if set forth herein.
- 106. Defendants willfully failed in their affirmative obligation to timely pay all wages and premiums earned by Plaintiff and aggrieved employees twice during each calendar month on days designated in advance by the employer as regular paydays (for employees paid on a non-weekly basis) and on the regularly-scheduled weekly payday for any weekly employees, in violation of Labor Code sections 204 and 204b and the IWC Wage Orders (the "Minimum Wages" sections of the applicable orders).
- 107. As a result, Defendants violated the Labor Code and IWC Wage Orders and are liable to Plaintiff, the aggrieved employees and the State of California for civil penalties as required by Labor Code sections 558 and 2699(a) and (f)(2), in addition to interest, attorneys' fees, and costs to the extent permitted by law, including under Labor Code section 2699(g).

FIFTEENTH CAUSE OF ACTION CIVIL PENALTIES FOR WAGE STATEMENT VIOLATIONS (PAGA) Labor Code §§ 2698, et seq.

108. Plaintiff incorporates all outside paragraphs of this Complaint as if set forth herein.

- 109. Labor Code section 226.3 provides: "Any employer who violates subdivision (a) of Section 226 shall be subject to a civil penalty in the amount of two hundred fifty dollars (\$250) per employee per violation in an initial citation and one thousand dollars (\$1,000) per employee for each violation in a subsequent citation, for which the employer fails to provide the employee a wage deduction statement or fails to keep the records required in subdivision (a) of Section 226. The civil penalties provided for in this section are in addition to any other penalty provided by law."
- Defendants failed in their affirmative obligation provide accurate itemized wage 110. statements to Plaintiff and aggrieved employees in violation of Labor Code section 226(a).
- 111. As a result, Defendants violated the Labor Code and IWC Wage Orders and are liable to Plaintiff, the aggrieved employees and the State of California for civil penalties as required by Labor Code sections 226.3 and 2699(a) and (f)(2), in addition to interest, attorneys' fees, and costs to the extent permitted by law, including under Labor Code section 2699(g).

SIXTEENTH CAUSE OF ACTION

CIVIL PENALTIES FOR FAILURE TO TIMELY PAY ALL WAGES UPON **SEPARATION OF EMPLOYMENT (PAGA)**

Labor Code §§ 2698, et seq.

- 112. Plaintiff incorporates all outside paragraphs of this Complaint as if set forth herein.
- 113. Defendants willfully failed in their affirmative obligation to pay all wages earned and unpaid to Plaintiff and aggrieved employees immediately upon termination of employment or within 72 hours thereafter for employees who did not provide at least 72 hours prior notice of his or her intention to quit, and further failed to pay those sums for 30 days thereafter in violation of Labor Code sections 201 through 203 and the IWC Wage Orders.
- 114. As a result, Defendants violated the Labor Code and IWC Wage Orders and are liable to Plaintiff, the aggrieved employees and the State of California for civil penalties as required by Labor Code sections 558 and 2699(a) and (f)(2), in addition to interest, attorneys' fees, and costs to the extent permitted by law, including under Labor Code section 2699(g).

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SEVENTEENTH CAUSE OF ACTION CIVIL PENALTIES FOR FAILURE TO REIMBURSE BUSINESS

EXPENSES (PAGA)

Labor Code §§ 2698, et seq.

- 115. Plaintiff incorporates all outside paragraphs of this Complaint as if set forth herein.
- 116. Defendants willfully failed in their affirmative obligation to reimburse Plaintiff and aggrieved employees for all necessary expenditures, losses, expenses and costs incurred by them in direct discharge of the duties of their employment, in violation of Labor Code section 2802.
- 117. As a result, Defendants violated the Labor Code and are liable to Plaintiff, the aggrieved employees and the State of California for civil penalties as required by Labor Code section 2699(a) and (f)(2), in addition to interest, attorneys' fees, and costs to the extent permitted by law, including under Labor Code section 2699(g).

EIGHTEENTH CAUSE OF ACTION CIVIL PENALTIES FOR RECORDKEEPING VIOLATIONS (PAGA)

Labor Code §§ 2698, et seq.

- 118. Plaintiff incorporates all outside paragraphs of this Complaint as if set forth herein.
- 119. Labor Code section 1174 provides: "Every person employing labor in this state shall: ...(d) Keep, at a central location in the state or at the plants or establishments at which employees are employed, payroll records showing the hours worked daily by and the wages paid to, and the number of piece-rate units earned by and any applicable piece rate paid to, employees employed at the respective plants or establishments. These records shall be kept in accordance with rules established for this purpose by the commission, but in any case shall be kept on file for not less than three years."
- 120. Labor Code section 1174.5 provides: "Any person employing labor who willfully fails to maintain the records required by subdivision (c) of Section 1174 or accurate and complete records required by subdivision (d) of Section 1174 ..., shall be subject to a civil penalty of five hundred dollars (\$500)."

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1	121.	Defendants willfully failed in their affirmative obligation to maintain accurate		
2	records showing the hours worked daily and wages paid to the aggrieved employees, in violation of			
3	Labor Code section 1174.			
4	122.	As a result, Defendants violated the Labor Code and are liable to Plaintiff, the		
5	aggrieved em	ployees and the State of California for civil penalties as required by Labor Code		
6	section 1174.	5, in addition to interest, attorneys' fees, and costs to the extent permitted by law,		
7	including under Labor Code section 2699(g).			
8		PRAYER FOR RELIEF		
9	Plainti	iff, as an individual and on behalf of the Class, prays for judgment as follows:		
10	a.	For certification of this action as a class action;		
11	b.	For appointment of Plaintiff as the representative of the Class;		
12	c.	For appointment of counsel for Plaintiff as Class Counsel;		
13	d.	For injunctive relief;		
14	e.	For compensatory damages in amount according to proof;		
15	f.	For all interest accrued;		
16	g.	For disgorgement of all amounts wrongfully obtained;		
17	h.	For this action to be maintained as a representative action under the PAGA and for		
18		Plaintiff and counsel to be provided with all enforcement capability as if the action		
19		were brought by the State of California or the California Division of Labor		
20		Enforcement;		
21	i.	For recovery of all civil penalties and other recoverable amounts under the PAGA;		
22	j.	For recovery of all statutory penalties and liquidated damages;		
23	k.	For reasonable attorneys' fees and costs of suit, including expert fees, to the extent		
24		permitted by law, including under California Labor Code sections 226, 1194, 2802,		
25		2699(g) and Code of Civil Procedure section 1021.5;		
26	1.	For such other relief the Court deems just and proper.		
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